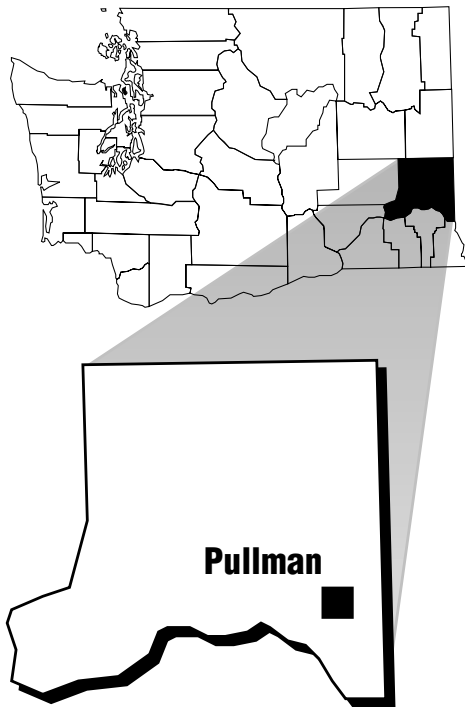


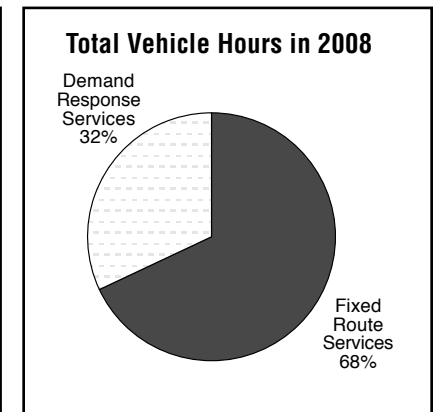
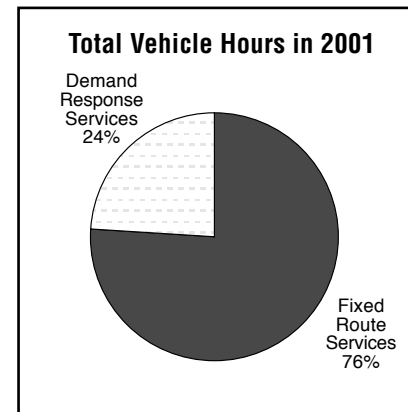
Rod Thornton
Transit Manager

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Internet Home Page: <http://www.pullmantransit.com>



System Snapshot

- Operating Name: Pullman Transit
- Service Area: City of Pullman, Whitman County
- Congressional District: 5
- Legislative District: 9
- Type of Government: City
- Governing Body: Pullman City Council
- Tax Authorized: Utility tax approved in November 1978.
- Types of Service: 6 fixed routes and dial a ride service for elderly and persons with disabilities.
- Days of Service: Weekdays, between 6:50 a.m. and 11:15 p.m. during the school year, and between 6:50 a.m. and 5:50 p.m. during the balance of the year; Saturdays, between 9:00 a.m. and 5:00 p.m. for dial a ride service only.
- Base Fare: 50 cents per boarding with free transfers, fixed route; paratransit 40 cents per ride.



Current Operations

Pullman Transit operates six fixed routes and complementary dial a ride for senior citizens over 65 years of age and persons with disabilities. Pullman Transit provides these services, Mondays through Fridays. During school breaks and the summer quarter, Pullman Transit operates two fixed routes, instead of the six.

Washington State University contracts with Pullman Transit permitting all students, staff, and faculty to ride without paying a fare by showing their WSU identification card.

The Pullman School District contracts with Pullman Transit permitting students who qualify to ride without paying a fare by showing a school-issued pass.

Revenue Service Vehicles

Fixed Route — 14 total, ten equipped with wheelchair lifts, age ranging from 1985 to 1997.

Dial a Ride — 4 total, all are ADA accessible, age from 1995 to 1999.

Facilities

The City of Pullman's maintenance and operations facility includes a 9,000 square foot building with the administration and dispatch functions, employees' area, and parking. A nearby 6,400 square foot building, used by all city vehicles, provides maintenance services.

Pullman Transit has one transfer center located on leased property. Parking for four buses, a passenger shelter, and drivers' rest rooms are at this site. There are 19 passenger shelters installed throughout the city.

Intermodal Connections

Pullman Transit provides access to:

- Wheatland Express with service to Moscow, Idaho;
- Northwest Stage Lines with service to Spokane and Boise; and
- the Pullman-Moscow Regional Airport for dial a ride users.

Bicycle access is available on all fixed route buses.

2001 Achievements

- Objectives met:
 - Sustained current levels of operation by utilizing FTA operating assistance and capital reserves.
- Other:
 - Renewed operating contracts with the Pullman School District and Washington State University.
 - Received Rural Mobility capital assistance grant to replace one dial a ride van.

2002 Objectives

- Reduce fixed route levels of operation by 25 percent in August.

Long-range (2003 through 2008) Plans

- Replace three dial a ride vans.
- Replace ten fixed route buses.
- Expand Bus Parking Facility.



Pullman Transit

	1999	2000	2001	% Change	2002	2003	2004	2008
Service Area Population	25,630	24,948	24,540	-1.64%	N.A.	N.A.	N.A.	N.A.

Annual Operating Information

Fixed Route Services

Revenue Vehicle Hours	18,289	15,217	15,429	1.39%	15,000	12,000	12,000	12,000
Total Vehicle Hours	19,002	15,574	16,143	3.65%	15,000	12,000	12,000	13,000
Revenue Vehicle Miles	230,156	188,661	191,671	1.60%	180,000	143,000	144,000	151,000
Total Vehicle Miles	239,443	193,179	200,964	4.03%	189,000	149,000	149,000	155,000
Passenger Trips	1,203,990	1,002,029	1,024,768	2.27%	900,000	800,000	800,000	850,000
Diesel Fuel Consumed (gallons)	61,074	49,616	52,438	5.69%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	6	2	10	N.A.	N.A.	N.A.	N.A.	N.A.
Employees (FTEs)	17.1	13.7	13.7	0.00%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$1,206,409	\$1,004,384	\$1,120,892	11.60%	\$1,163,000	\$1,107,000	\$1,129,000	\$1,223,000
Farebox Revenues	\$378,674	\$371,046	\$380,357	2.51%	\$467,000	\$598,000	\$610,000	\$661,000

Demand Response Services

Revenue Vehicle Hours	5,321	5,016	4,996	-0.41%	5,000	5,000	5,000	5,000
Total Vehicle Hours	5,406	5,282	5,196	-1.63%	5,000	5,000	5,000	6,000
Revenue Vehicle Miles	52,494	45,744	47,259	3.31%	47,000	47,000	47,000	47,000
Total Vehicle Miles	53,334	48,310	49,230	1.90%	49,000	49,000	49,000	49,000
Passenger Trips	15,597	13,851	14,718	6.26%	15,000	15,000	15,000	16,000
Gasoline Fuel Consumed (gallons)	6,500	6,119	6,382	4.30%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	3	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	5	3	1	N.A.	N.A.	N.A.	N.A.	N.A.
Employees (FTEs)	5.8	5.2	5.2	0.00%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$340,711	\$327,317	\$355,621	8.65%	\$369,000	\$352,000	\$359,000	\$388,000
Farebox Revenues	\$28,736	\$34,840	\$31,346	-10.03%	\$11,000	\$4,000	\$4,000	\$5,000

	1999	2000	2001	% Change	2002	2003	2004	2008
Annual Revenues								
Utility Tax	\$520,672	\$512,615	\$531,727	3.73%	\$700,000	\$714,000	\$728,000	\$788,000
MVET	\$470,853	\$381,239	\$0	-100.00%	\$0	\$0	\$0	\$0
Transit Sales Tax Equity Distribution	\$40,836	\$63,392	\$0	-100.00%	\$0	\$0	\$0	\$0
State Bridge Allocation	\$0	\$198,300	\$0	-100.00%	\$0	\$0	\$0	\$0
Fares	\$407,410	\$405,886	\$411,703	1.43%	\$478,000	\$602,000	\$614,000	\$666,000
Federal Section 5311 Operating Grants	\$56,853	\$200,371	\$277,841	38.66%	\$226,000	\$200,000	\$200,000	\$200,000
Other	\$42,772	\$37,179	\$19,378	-47.88%	\$39,000	\$25,000	\$25,000	\$25,000
Total Annual Revenues	\$1,539,396	\$1,798,982	\$1,240,649	-31.04%	\$1,443,000	\$1,541,000	\$1,567,000	\$1,679,000
Annual Operating Expenses	\$1,547,120	\$1,331,701	\$1,476,513	10.87%	\$1,532,000	\$1,616,000	\$1,567,000	\$1,611,000
Annual Capital Purchase Obligations								
Federal Section 5311 Capital Grants	\$0	\$41,921	\$0		\$0	\$0	\$0	\$0
Federal Section 5309 Capital Grants	\$0	\$0	\$0		\$0	\$0	\$0	\$0
Rural Mobility Program	\$45,732	\$0	\$0		\$56,000	\$0	\$110,000	\$0
Vehicles and Buildings Restricted	\$53,376	\$22,097	\$2,998		\$8,000	\$8,000	\$0	\$0
Operational Revenues	\$0	\$0	\$0		\$0	\$0	\$0	\$0
Total Capital Purchases	\$99,108	\$64,018	\$2,998	-95.32%	\$64,000	\$8,000	\$110,000	\$0
Ending Balances, December 31								
Vehicles and Buildings Restricted	\$494,331	\$939,515	\$629,481	-27.51%	\$540,000	\$614,000	\$693,000	\$710,000

Performance Measures for 2001 Operations

	Fixed Route Services		Demand Response Services	
	Pullman Transit	Rural Medians	Pullman Transit	Rural Medians
Fares/Operating Cost	33.93%	6.90%	8.81%	2.58%
Operating Cost/Passenger Trip	\$1.09	\$5.05	\$24.16	\$16.78
Operating Cost/Revenue Vehicle Mile	\$5.85	\$3.28	\$7.52	\$4.15
Operating Cost/Revenue Vehicle Hour	\$72.65	\$71.02	\$71.19	\$53.46
Operating Cost/Total Vehicle Hour	\$69.44	\$57.92	\$68.44	\$42.56
Revenue Vehicle Hours/Total Vehicle Hour	95.58%	92.71%	96.14%	91.27%
Revenue Vehicle Hours/FTE	1,126	855	961	942
Revenue Vehicle Miles/Revenue Vehicle Hour	12.42	20.85	9.46	12.27
Passenger Trips/Revenue Vehicle Hour	66.4	15.8	2.9	3.1
Passenger Trips/Revenue Vehicle Mile	5.35	0.67	0.31	0.26

